**POSITION: AI Engineer**

**Company: Khách hàng Reco**

**Working Location: Tokyo, Nhật Bản**

**Salary: Theo Thỏa Thuận**

**Level: MANAGE,SENIOR**

**Team size: 1000**

**Company website:**

**About Company**

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**Job Description:**

• Ensure cloud services operate smoothly and meet Service Level Agreements (SLAs)

• Monitor system performance and implement improvements as needed

• Ensure systems are always available and have high recovery capabilities

• Develop and optimize operational processes to enhance efficiency and reliability

• Ensure compliance with security standards and legal regulations

• Create and maintain operational process documentation

• Plan and manage cloud system expansion and upgrade projects

• Coordinate projects across technical and business departments

• Monitor project progress to ensure timely and budget-compliant completion

• Manage and optimize cloud resource usage to ensure cost-effectiveness

• Forecast resource needs and plan appropriate expansions

• Monitor and manage the budget for cloud operations

• Manage and guide the cloud operations technical team

• Evaluate team performance and develop employees’ skills

• Set goals and KPIs for the operations team

• Generate reports on service performance and operational activities

• Analyze operational data to propose improvements

• Assess and report on risks related to cloud operations

• Ensure incident handling processes are executed promptly and effectively

• Coordinate with other departments to resolve complex issues

• Implement disaster recovery plans to ensure system availability

**Job Requirements:**

• Must have:Bachelor’s degree in Information Technology, Computer Science, Technology Management, or related fields

• More than 6 years of experience in managing cloud operations or related roles, including at least 2 years in a managerial position

• Deep knowledge of cloud services (AWS, Azure, GCP)

• Experience in managing and optimizing cloud infrastructure

• Understanding of system monitoring and management tools (Zabbix, Prometheus)

• Experience with project management tools like Jira, and Freshdesk

• Excellent leadership and team management skills

• Strong project management and organizational abilities

• Effective communication and problem-solving skills

• Ability to work in a high-pressure and rapidly changing environment

• Data analysis skills and data-driven decision-making

• Nice to have:Professional certifications such as AWS Certified Solutions Architect, and Microsoft Certified: Azure Administrator Associate

• Experience working in a cloud service provider environment or large data centers

• Experience with project management methodologies like Agile, and Scrum

• Experience managing budgets and forecasting resources effectively

**Benefits:**

• Opportunity to work in a rapidly growing field, with significant investment from FPT in AI and cloud technologies

• Opportunity to lead high-profile cloud projects with cutting-edge technologies

• Dynamic, collaborative, and innovative work environment

• Competitive salary & package

• FPT Premium Care package

• Activities and culture with FCI and FPT Corporation

• Professional development through courses and certifications

**Interviewing Process:**

• Initial screening

• Technical interview

• HR interview