**POSITION: AI Engineer**

**Company: Khách hàng Reco**

**Working Location: Tokyo, Nhật Bản**

**Salary: Theo Thỏa Thuận**

**Level: MANAGE,SENIOR**

**Team size: 1000**

**Company website:**

**About Company**

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**Job Description:**

• Ensure cloud services operate smoothly and meet Service Level Agreements (SLAs)
  
• Monitor system performance and implement improvements as needed
  
• Ensure systems are always available and have high recovery capabilities
  
• Develop and optimize operational processes to enhance efficiency and reliability
  
• Ensure compliance with security standards and legal regulations
  
• Create and maintain operational process documentation
  
• Plan and manage cloud system expansion and upgrade projects
  
• Coordinate projects across technical and business departments
  
• Monitor project progress to ensure timely and budget-compliant completion
  
• Manage and optimize cloud resource usage to ensure cost-effectiveness
  
• Forecast resource needs and plan appropriate expansions
  
• Monitor and manage the budget for cloud operations
  
• Manage and guide the cloud operations technical team
  
• Evaluate team performance and develop employees’ skills
  
• Set goals and KPIs for the operations team
  
• Generate reports on service performance and operational activities
  
• Analyze operational data to propose improvements
  
• Assess and report on risks related to cloud operations
  
• Ensure incident handling processes are executed promptly and effectively
  
• Coordinate with other departments to resolve complex issues
  
• Implement disaster recovery plans to ensure system availability

**Job Requirements:**

• Must have:Bachelor’s degree in Information Technology, Computer Science, Technology Management, or related fields
  
• More than 6 years of experience in managing cloud operations or related roles, including at least 2 years in a managerial position
  
• Deep knowledge of cloud services (AWS, Azure, GCP)
  
• Experience in managing and optimizing cloud infrastructure
  
• Understanding of system monitoring and management tools (Zabbix, Prometheus)
  
• Experience with project management tools like Jira, and Freshdesk
  
• Excellent leadership and team management skills
  
• Strong project management and organizational abilities
  
• Effective communication and problem-solving skills
  
• Ability to work in a high-pressure and rapidly changing environment
  
• Data analysis skills and data-driven decision-making
  
• Nice to have:Professional certifications such as AWS Certified Solutions Architect, and Microsoft Certified: Azure Administrator Associate
  
• Experience working in a cloud service provider environment or large data centers
  
• Experience with project management methodologies like Agile, and Scrum
  
• Experience managing budgets and forecasting resources effectively

**Benefits:**

• Opportunity to work in a rapidly growing field, with significant investment from FPT in AI and cloud technologies
  
• Opportunity to lead high-profile cloud projects with cutting-edge technologies
  
• Dynamic, collaborative, and innovative work environment
  
• Competitive salary & package
  
• FPT Premium Care package
  
• Activities and culture with FCI and FPT Corporation
  
• Professional development through courses and certifications

**Interviewing Process:**

• Initial screening
  
• Technical interview
  
• HR interview